

BVPP Appendix 5a - Variance Exceeded

| PI Ref No | PI Description | Aiming | Responsible Officer | Target 07/08 | Actual 07/08 | Variance |
|---|---|--------|---------------------|--------------|--------------|-----------------------------------|
| BV078a , SP218 | Average time for processing new housing benefit and council tax benefit claims (days). | Lower | Maureen McEleney | 28 | 25.18 | 10.10% Exceeded |
| Annual Performance: The measures put in place last year have continued to impact on improvement in performance. | | | | | | |
| BV099ci , CPA023b , PSA012 | Number of people slightly injured in road traffic collisions. | Lower | Heather Bonfield | 880 | 792 | 10.00% Exceeded |
| Annual Performance: Improvement better than target | | | | | | |
| BV099cii | Percentage change in the number of people slightly injured in road traffic collisions since the previous year. | Lower | Heather Bonfield | -1.46 | -11.31 | 674.70% Exceeded |
| Annual Performance: Improvement better than target | | | | | | |
| BV099ciii | Percentage change in the number of people slightly injured in road traffic collisions since the 1994-98 average. | Lower | Heather Bonfield | -12.67 | -22.55 | 78.00% Exceeded |
| Annual Performance: Improvement better than target | | | | | | |
| BV126 , THI002 | Number of domestic burglaries per 1,000 households. | Lower | Andy Bamber | 18.5 | 15.98 | 13.60% Exceeded |
| Annual Performance: The partnership has met and exceeded its Burglary target. The outturn of 15.98 per 1000 household against our target of 18.5 (13.6% reduction) is a significant achievement. Furthermore, this year's performance represent 5.7% reduction from last year's outturn. The Partnership have worked extremely hard and deployed an array of tactics including investing money to target harden areas which are identified as long term crime hotspots, in particular burglary hotspots and providing necessary security to vulnerable properties. The new action plan will continue to build upon this year's success. | | | | | | |
| BV163 , PAFC23 , XTH015 | Percentage of children looked after that were adopted during the year. | Higher | Kamini Rambellas | 9 | 10.62 | 18.00% Exceeded |
| Annual Performance: We have achieved a provisional performance of 10.62% in the 07/08 reporting year, which maintains the trend of year on year improved performance in this area for the past three years, we have once again exceeded our set target of 9.0 percent. It should be noted that the Council has limited control over the value of this indicator for 2 reasons: firstly, the number of children in the cohort is relatively small so a small change in the number of adoptions has a significant effect on the percentage; secondly the number of adoptions in any one year depends on the nature of children in the cohort and the number suitable for adoption, as well as the supply of suitable adopters. We will always pursue adoption where this is in the best interests of the child and aim to maximise the supply of suitable adopters through our successful recruitment and support strategy. | | | | | | |
| BV216b | Number of sites for which sufficient detailed information is available to decide whether remediation of the land is necessary, as a percentage of all 'sites of potential concern'. | Higher | Bryan Jones | 8.98 | 11 | 22.50% Exceeded |
| Annual Performance: This simply reflects the volume of planning applications received, reviewed and found in need of remediation. The total includes the number of sites discharged. | | | | | | |

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|--|--|--------|---------------------|--------------|--------------|----------------------------|
| BV217 | Percentage of pollution control improvements to existing installations completed on time | Higher | Bryan Jones | 90 | 100 | 11.10% Exceeded |
| Annual Performance: This is a new BVPI introduced for 2005/06. In addition to changes in regulation and guidance which has excluded certain sites (that were originally included in the Environmental Health team's work programme), the Council has proactively managed the pollution control improvements (PPC) compliancy work - combining inspection and enforcement by officers with the use of consultants to ensure all sites have had PPC installations carried out on time. | | | | | | |
| BV219b | Percentage of conservation areas in the local authority area with an up-to date character appraisal | Higher | Emma Peters | 80 | 100 | 25.00% Exceeded |
| Annual Performance: Up-to date character appraisals have now been written for all existing Conservation Areas. The programme has been completed ahead of time to facilitate proposals for a number of new Conservation Areas and extensions to existing boundaries. | | | | | | |
| BV221b | Percentage of young people aged 13-19 gaining an accredited outcome compared to the percentage of young people in the local authority area. | Higher | Mary Durkin | 26 | 33 | 26.90% Exceeded |
| Annual Performance: 2007/08: The reported amount of 33% of the number of participants exceeds the target for 07/08 (26%) 2006/07: Following our sampling and the reported problems with the YouthBase MIS system, we have some concerns about the data quality and as agreed we will be seeking to address this over the next three weeks prior to the printing of the BVPP report. | | | | | | |
| BV222a | Percentage of integrated early education and childcare settings funded or part-funded by the local authority with a qualification at Level 4 or above. | Higher | Helen Jenner | 25 | 58 | 132.00% Exceeded |
| Annual Performance: We achieved 58% with regards to delivery of improved outcomes for children through skilled and well-qualified leadership of high quality integrated early education and childcare. We have exceeded our target of 25%. | | | | | | |
| BV223 | Percentage of the local authority principal road network where structural maintenance should be considered. | Lower | Heather Bonfield | 16 | 9 | 43.80% Exceeded |
| Annual Performance: The 2007/08 figures have recently been released by LB of Hammersmith & Fulham - at only 1 decimal place. The Service is currently preparing the BVPI returns paperwork. | | | | | | |
| BV224a | Percentage of the non-principal classified road network where maintenance should be considered. | Lower | Heather Bonfield | 24 | 12 | 50.00% Exceeded |
| Annual Performance: The 2007/08 figures have recently been released by LB of Hammersmith & Fulham - at only 1 decimal place. The Service is currently preparing the BVPI returns paperwork. | | | | | | |
| CPAC03b | Total number of electronic workstations available to users per 10,000 population | Higher | Judith St John | 10 | 16.68 | 66.80% Exceeded |
| Annual Performance: The Council has exceeded the standard in 2005/06, increasing by two to a total of 10 computers per 10,000 residents with the opening of the Whitechapel and Canary Wharf Idea Stores in 2005/06. | | | | | | |
| CPAC11b | Public library service standard on stock - Annual items added through purchases per 1,000 population | Higher | Judith St John | 233 | 361.77 | 55.30% Exceeded |
| Annual Performance: The Council has achieved and exceeded its 2005/06 target. | | | | | | |

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| CPAC11c | Time taken to replenish the lending stock on open access or available loan | Lower | Judith St John | 6.1 | 4.81 | 21.10% Exceeded |
| Annual Performance: This element of the PLSS9 is affected by improvements to book stock over acquisitions. The higher proportion of removal of old stock to improve the stock on shelves, against a high level of stock acquisitions for the new Idea Stores launched in the year, has meant that the Council failed to achieve the standard this year, despite meeting it in 2004/05. | | | | | | |
| LAA103a , LPSA002b(i) , SP102a | Perceptions of antisocial behaviour: percentage of population who view as a "very big problem" the following issue: - Youths hanging around on the streets | Lower | Andy Bamber | 38 | 32.2 | 15.30% Exceeded |
| Annual Performance: We have met and exceeded the target. | | | | | | |
| LAA103b , LPSA002b(ii) , SP102b | Perceptions of antisocial behaviour: percentage of population who view as a "very big problem" the following issue: - Graffiti and other deliberate damage to property or vehicles | Lower | Andy Bamber | 35 | 23.7 | 32.30% Exceeded |
| Annual Performance: We have met and exceeded the target. | | | | | | |
| LAA103c , LPSA002b(iii) , SP102c | Perceptions of antisocial behaviour: percentage of population who view as a "very big problem" the following issue: - people using or dealing drugs | Lower | Andy Bamber | 41 | 32.2 | 21.50% Exceeded |
| Annual Performance: We have met the target. | | | | | | |
| LAA103d , LPSA002b(v) , SP102d | Perceptions of antisocial behaviour: percentage of population who view as a "very big problem" the following issue: - people being drunk or rowdy in public places | Lower | Andy Bamber | 23 | 15.3 | 33.50% Exceeded |
| Annual Performance: We have met and exceed the target. | | | | | | |
| LAA104 , LPSA010a , SP104 , THI002 , XCE017 | Increased number of under 18s accessing drug treatment | Higher | Andy Bamber | 732 | 1034 | 41.30% Exceeded |
| Annual Performance: Having exceeded its targets for 2006/07 the DAAT has set new, challenging yet achievable targets which demonstrate a clear year on year improvement. This excess can be explained by: • Robust performance management from the DAAT which requires agencies to provide Tier 2 information on a monthly basis and Tier 3 and 4 on a quarterly basis. • Improved management in Lifeline and better integration of Lifeline into the wider Children and Young People's services • Increased emphasis on outreach. | | | | | | |
| LAA109 | Reduce the proportion of adult and young offenders and prolific and other priority offenders who reoffend: reduced percentage of Drug Intervention Programme clients reoffending | Lower | Andy Bamber | 20 | 13 | 35.00% Exceeded |
| Annual Performance: The target for this indicator has been met. | | | | | | |

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| LAA111 | Reduce the proportion of adult and young offenders and prolific and other priority offenders who reoffend: increased number of unemployed offenders obtaining and keeping employment for at least four weeks | Higher | Andy Bamber | 10 | 98 | 880.00% Exceeded |
| Annual Performance: No Comment | | | | | | |
| LAA112d | Reduce the proportion of adult and young offenders and prolific and other priority offenders who reoffend: reduce the level of youth reoffending (by 5% in 2008/09 compared to baseline) (d) custodial penalties | Lower | Mary Durkin | 71.25 | 40 | 43.90% Exceeded |
| Annual Performance: The recidivism figures (custodial sentences) for the year ending 2007/08 exceeded the set target of 71.25 percent for the same period. | | | | | | |
| LAA125 | Reduction in aggregated score for perception of 7 strands of ASB as measured in Best Value General Survey | Higher | Andy Bamber | 41 | 49.2 | 20.00% Exceeded |
| Annual Performance: Based on a recent survey we have missed the target on this indicator however, we have met targets for the majority of ASB indicators. | | | | | | |
| LAA204 | Percentage increase in the number of third sector organisations that meet agreed quality standards | Higher | Shazia Hussain | 50 | 560 | 1020.00% Exceeded |
| Annual Performance: The % increase is much higher than anticipated because the baseline figure was lower than expected. | | | | | | |
| LAA304 | Number of new or redeveloped primary care facilities | Higher | Alwen Williams (PCT) | 10 | 11 | 10.00% Exceeded |
| Annual Performance: No comment provided | | | | | | |
| LAA403, LPSA005, SP201 | Increased supply of affordable homes - Number of empty homes brought back into use | Higher | Maureen McEleney | 17 | 25 | 47.10% Exceeded |
| Annual Performance: Increased focus and extra resources have resulted in this indicator exceeding target. | | | | | | |
| LAA506, SP305 | Worth of contracts secured by local businesses through the Canary Wharf Local Business Liaison Office (private sector supply chain) | Higher | Emma Peters | 6,000,000 | 8,000,000 | 33.30% Exceeded |
| Annual Performance: £8m worth of contracts have been secured by TH companies through this initiative | | | | | | |
| LAA507, SP304, THI016 | Number of businesses / social enterprises assisted to improve their performance | Higher | Jackie Odunoye | 40 | 184 | 360.00% Exceeded |
| Annual Performance: At the end of this 18 month programme 136 companies in the West of the Borough have been registered on the database. 1122 companies have been contacted. 326 companies have been recommended to buyers, 16 assisted with marketing, 394 provided with training opportunities. The programme has now been absorbed into the East London Business Place supply chain | | | | | | |
| LAA512 | Develop and implement a work placement model for IB clients and Lone Parents | Higher | Emma Peters | 10 | 20 | 100.00% Exceeded |
| Annual Performance: No comment provided | | | | | | |

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| LAA513 | Number of employer activities to increase aspiration and information about job opportunities in the labour market for young people | Higher | Emma Peters | 10 | 13 | 30.00% Exceeded |
| Annual Performance: Further teaching assistant programme completed, 2 programmes for young people with Credit Suisse and open days for women in construction as well as continued construction open days to promote Olympic related employment | | | | | | |
| LAA514 | Number of local job seekers assisted to secure employment through Earn to Learn programmes | Higher | Emma Peters | 120 | 149 | 24.20% Exceeded |
| Annual Performance: At end of year 149 residents have been assisted into sustainable employment through the Earn as You Learn programme, one of the transitional programmes offered by Skillsmatch. | | | | | | |
| LAA607, SP208 | Percentage of primary school pupils having 2 hours+ PE per week | Higher | Helen Spedding | 80 | 93.1 | 16.40% Exceeded |
| Annual Performance: 93.1% of primary school pupils achieved 2 hours+ PE per week. We achieved this target of 80%. | | | | | | |
| LAAP103b | Take up of youth work (b) number of 13-19 year olds regularly participating (related to BVPI 221 b and a proxy for LAA 103 a,b,c & d) | Higher | Mary Durkin | 3558 | 4000 | 12.40% Exceeded |
| Annual Performance: Provisional data of 4000 has been recorded for the year ending 07/08; the final out turn results would be confirmed by the end of April 08 once the other related PIs have been updated (i.e. BVPI 221a and BVPI 221b). This result exceeds the annual target of 60% of Contacts. | | | | | | |
| LAAP605 | Recorded users of leisure centres under the age of 19 | Higher | Paul Martindill | 16426 | 26,908 | 63.80% Exceeded |
| Annual Performance: No comment provided | | | | | | |
| LAAS102 | Domestic violence sanctioned detection rate | Higher | Andy Bamber | 37 | 47 | 27.00% Exceeded |
| Annual Performance: The final out turn results for this indicator will be available at the end of May. However, the period ending march 08 figure has been used as a provisional out turn figure until the final figures are ready. It is not possible to work out an average as information is missing for the period ending Nov 07. | | | | | | |
| LAAS105 | Non-accidental secondary vehicle fires (BV206iv) | Lower | Andy Bamber | 0.23 | 0.2 | 13.00% Exceeded |
| Annual Performance: We have successfully exceeded the target for this year. The partnership have set a stretching target on this indicator and have delivered . The work has been led by the Borough's Fire Service in partnership with a range of other agencies. The partnership is committed is maintaining this achievement and have adjusted future targets accordingly. | | | | | | |
| LAAS201b | Number of residents contributing to LAP events | Higher | Shazia Hussain | 475 | 955 | 101.10% Exceeded |
| Annual Performance: No comment provided | | | | | | |
| LAAS202b | Percentage increase in the number of residents from | Higher | Shazia Hussain | 5 | 172 | 3340.00% |

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| | communities sometimes defined as hard to reach (to be defined for each LAP area) contributing to LAP events | | | | | Exceeded |
| Annual Performance: 172% is the average percentage increase. The breakdown is as follows: a) BME - 142% b) Bangladeshi - 152% c) Somali - 24% d) Young people - 370% | | | | | | |
| LAAS206 | Number of young (16 - 24) volunteers | Higher | Shazia Hussain | 1000 | 1242 | 24.20% Exceeded |
| Annual Performance: In the year ending 07/08, 1242 opportunities for volunteering were being taken up by children and young people. This included through Millennium Volunteers at the Volunteer Centre and George Green School, the vteam at Toynbee Hall and the Youth and Community Service. It also includes 25 new young people engaged through our new Olympic Pre-Volunteer Programme. However, this PI relies on data reported by our Third Sector partners, which we believe is currently being under-reported. We have introduced an improved method of reporting which has had an impact on the final out turn results. | | | | | | |
| LAAS207 | Number of third sector groups and organisations accessing capacity building help in the past year | Higher | Shazia Hussain | 280 | 325 | 16.10% Exceeded |
| Annual Performance: No comment provided | | | | | | |
| LAAS208 | Number of organisations engaged in Voluntary Sector Networks | Higher | Shazia Hussain | 350 | 390 | 11.40% Exceeded |
| Annual Performance: No comment provided | | | | | | |
| LAAS606 , LPSA010d , SP410 , THI028 | Number of young people under 16 attending study support sessions - enhancing young people | Higher | Judith St John | 765 | 1,252 | 63.70% Exceeded |
| Annual Performance: This is the first year of monitoring of the Council's Local Public Service Agreement with the Government. With the continued introduction of new Idea Stores (Whitechapel and Canary Wharf) in 2005/06, and the service's continued encouragement of learning activities and study sessions on-site (including the popular 'Premiership Club'), the Council has seen a substantial increase in this indicator that has exceeded the LPSA targets. | | | | | | |
| SP109b | Improved perceptions of antisocial behaviour: reduced percentage of the population who view abandoned or burnt out cars as a "very serious problem" | Lower | Andy Bamber | 18 | 6.5 | 63.90% Exceeded |
| Annual Performance: The target has been met. | | | | | | |
| SP514b | Percentage of residents who feel that Tower Hamlets is a place where people from different backgrounds can get on well together: gap between the overall borough average and the LAP area with the lowest performance | Lower | Michael Keating | 10 | 6 | 40.00% Exceeded |
| Annual Performance: No comment provided | | | | | | |
| SP515c , XCE023c | Percentage of attendees at LAP events who are from targeted communities: Somali residents | Higher | Shazia Hussain | 5 | 10 | 100.00% Exceeded |
| Annual Performance: No comment provided | | | | | | |

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| SP515d , XCE023d | Percentage of attendees at LAP events who are from targeted communities: Young residents (16 - 25) | Higher | Shazia Hussain | 15 | 21 | 40.00% Exceeded |